

Motorcycle Recall Bulletin



Way of Life!

Issue Date: October 2014

Subject: R14/12 GSX-R750/1000 Drive Chain Adjuster Block Safety Recall Campaign ACU Edition.

DVSA Reference: RM/2014/026

Production Years: GSX-R750: 2011 to 2014 (L1 to L4) Model year and GSX-R1000: 2009 to 2014 (K9 to L4) Model year

This Bulletin has been sent to you regarding an important SAFETY RECALL CAMPAIGN that is being carried out on the Suzuki On-Road Motorcycles stated above.

The Defect

Suzuki Motor Corporation, the manufacturer of these motorcycles, has identified the possibility of a concern with the Left Hand Drive Chain Adjuster Block fitted to the above models. On GSX-R1000ZL4 both Drive Chain Adjuster Blocks will require replacement.

Investigations into reports of the left hand drive chain adjuster block deforming at the contact point of the adjuster bolt, which causes the adjuster to move forward in the swing arm, have determined it could occur in certain riding conditions causing the rear drive chain to become slack. In the worse case the chain could come off the sprockets while the engine is running and possibly damage the engine.

Recall Launch Date

The effective Recall launch date will be October 2014.

Affected Worldwide Model and Chassis Number Range

| | |
|-------------|--|
| GSX-R750L1 | - JS1GR7MAXB2100009 to JS1GR7MA1B2104787 |
| GSX-R750L2 | - JS1GR7MA3C2100001 to JS1GR7MA8C2102374 |
| GSX-R750L3 | - JS1GR7MA8D2100013 to JS1GR7MA2D2103117 |
| GSX-R750L4 | - JS1GR7MAXE2100001 to JS1GR7MAXE2102461 |
| GSX-R1000K9 | - JS1CY111100100080 to JS1CY111390100016 |
| GSX-R1000L0 | - JS1CY111100105531 to JS1CY1113A0100035 |
| GSX-R1000L1 | - JS1GT78A2B2100002 to JS1CY1113B0100020 |
| GSX-R1000L2 | - JS1GT78A7C2100014 to JS1CY1113C0100005 |
| GSX-R1000L3 | - JS1GT78A0D2100003 to JS1CY1315D0100008 |
| GSX-R1000L4 | - JS1GT78A7E2100002 to JS1CY1315E0100100 |

Motorcycle Recall Bulletin



Way of Life!

Corrective Action

The machine needs to be taken to your local Suzuki Motorcycle Dealer and the customer letter explains that the drive chain adjuster block and nut need to be replaced on all affected motorcycles.

General Enquiries

For general enquiries regarding this Recall Campaign please contact Suzuki Customer Services on 0500 011959.

Title
Address 1
Address 2
Address 3
Address 4
Post Code

Our Ref.: R14/12

Date as postmark

Dear Xx XXXXXXXXXXXX,

SAFETY RECALL: SUZUKI GSX-R750/1000 DRIVE CHAIN ADJUSTER BLOCK REPLACEMENT

VIN: XXXXXXXXXXXXXXXXX

REGISTRATION MARK:XXXX XXXX

According to our records you are the owner of this **Suzuki GSX-R** which has been identified as requiring an urgent Safety Recall. This recall is being carried out under the Code of Practice agreed between the Driver and Vehicle Standards Agency (DVSA, formerly VOSA) and the Society of Motor Manufacturers and Traders (SMMT).

As part of our continuous improvement programme Suzuki Motor Corporation has decided that it is necessary to replace the drive chain adjuster block(s) and nut fitted to your motorcycle.

Investigations into reports of the left drive chain adjuster block deforming at the contact point of the adjuster bolt, which causes the adjuster to move forward in the swing arm have determined it could occur in certain riding conditions and cause the rear drive chain to become slack. In the worse case the chain could come off the sprockets while the engine is running and possibly damage the engine cases resulting in oil leakage.

The replacement of the drive chain adjuster block(s) and nut must be undertaken by a Suzuki Authorised Dealer who will perform the necessary work on your motorcycle at no cost to yourself. Please contact your chosen Suzuki Authorised Dealer to book an appointment for this Safety Recall to be carried out. The repair to your motorcycle will take approximately 1 hour to complete. To help you find your nearest Suzuki Authorised Dealer please visit our website www.suzuki-gb.co.uk/motorcycles/ which features a Dealer locator.

If you no longer own the motorcycle please complete the form on the next page and return the entire letter in the pre-paid envelope supplied. Please be advised that all Suzuki Authorised Dealers have specific, and complete technical instructions regarding this Safety Recall. Our contact telephone number, 0500 011 921 is available to answer any questions associated with this Safety Recall. However, your Authorised Dealer is best placed to deal with any queries which you may have.

We apologise for the inconvenience which this may cause, but your safety is of the utmost importance to Suzuki.

Yours sincerely,
For and behalf of
SUZUKI GB PLC



SUZUKI CUSTOMER SERVICES